

Electronic Acknowledgement Receipt

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International Application Number:	
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Title of Invention:	Method and apparatus for providing media-independent self-help modules within a multimedia communication-center customer interface
First Named Inventor/Applicant Name:	Christopher Clemmett Macleod Beck
Customer Number:	24739
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Miscellaneous Incoming Letter	RESPONSE.pdf	27121 a4cfec3b6331ceb3fcb1abf3cbbaed538268b706	no	2

Warnings:

Information:

2	Miscellaneous Incoming Letter	REPLACEMENTPAGES.pdf	24113	no	2
			19058117e8659601092ef6d002f21871fb9823d2		
Warnings:					
Information:					
Total Files Size (in bytes):				51234	
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